



September 11, 2006

Jeff Gee
McNeil & Johnson Learning Company
24089 North Forest Drive
Lake Zurich, IL 60047

Dear Jeff:

On behalf of all of us at Kraus-Anderson, thank you for the insightful presentation you shared with our group at our Annual Company Seminar this past weekend at Cragun's.

I heard many good comments on your customer service/loyalty remarks and was glad to hear you also thought the presentation went well.

Jeff, again thank you for you joining Kraus-Anderson this year and helping make our annual Seminar a very successful event for our Company! We appreciate you sharing your time and wisdom on "Super Service" with us. Take care.

Best regards,

KRAUS-ANDERSON CONSTRUCTION COMPANY

Bruce W. Halbasch
Vice President, Marketing

P.S. I hope you made it to the airport in time for your flight back to Chicago.